TRAVEL ADVISOR FAM APPLICATION

This form must be completed and signed by the travel agency owner or authorised representative only.

Names provided below must be as they appear on traveller's passport.

Travel Advisor: (First name)	(Middle name)	(Last name)	Gender	DOB
Travelling Companion: (First name)	(Middle name)	(Last name)	Gender	DOB

Agency Name	IATA/TIDS/CLIA Number	
Agency Address		
City	State	Postcode
Agency Phone	Advisor Phone	
Email		
Manager Name	Consortia	
Agency Website	No. Current Bookings With AmaWaterways	
AmaWaterways RSM	How many groups do you promote per year?	
No. Clients in Your Database	No. Passengers Booked by Agency Last Calendar Year	
Do you actively sell river cruises? Approx. how many pax/year?	Which cruise line do you book the most?	
Which tour operator do you book the most?	How did you hear about this FAM offer?	

1st Choice Itinerary Name	Sailing Date & Ship Name	Cabin Category	Land Package
2nd Choice Itinerary Name	Sailing Date & Ship Name	Cabin Category	Land Package

Bedding Configuration	Queen Bed ☐	Twin Beds ☐	

To be considered for a FAM please email all the below items to salesaunz@amawaterways.com. No other method will be accepted.

- Personal business card
- Agency IATAN or CLIA personnel list with agent name listed OR current personal IATA/CLIA card with picture
- Completed Travel Advisor FAM Application (all pages) please note incomplete forms will not be processed

AMAWATERWAYS FAM POLICIES

- Europe, Egypt and Vietnam: FAMs are offered 90 days prior to departure unless advertised as a Seminar on the River or Advanced FAM date. All sailing dates are subject to availability.
- Africa & Colombia: FAMs are not offered at this time.
- FAM rates including upgrades are based on select sailings, number of days prior to embarkation and certificate courses taken with AmaWaterways. All Suite categories are excluded from FAM rates.
- To be eligible for FAM rate travel, the applicant must be a travel advisor/salesperson currently employed by, or associated with, a recognised travel agency. Proof of the aforementioned will be required.
- Travel advisor FAM rates apply to the travel advisor travelling with spouse, dependent or companion in the same stateroom. No third berth requests for FAM rate travel will be accepted.
- Port charges, transfers, land packages, airfares and incidentals are at additional cost to traveller.
- Maximum of 1 stateroom per travel advisor, per year.
- FAM bookings are not eligible to receive Privilege Club Rewards or onboard booking discounts.
- By FAM rate space, travel advisors acknowledge there are no complimentary upgrades offered, travel advisor may not ask for such onboard. Violation of this policy may block advisor from participating in future FAM opportunities.
- Travel Advisors are required to attend all safety briefings and Seminars At Sea or learning sessions onboard when offered.
- FAM bookings must be paid in full at time of booking and are non-refundable.

Participation on an AmaWaterways FAM sailing is subject to AmaWaterways' Travel Industry Partner Code of Conduct, as follows:

AmaWaterways truly values travel advisors as partners and friends in the industry who have contributed to our success. In appreciation of this support, we are always pleased to welcome you onboard so that you may experience first-hand AmaWaterways' award-winning cruises, hospitality, commitment to exceptional service and the very best in River Cruising.

As a condition of cruising with us, we greatly appreciate that travel advisors follow our Travel Advisor Code of Conduct. This policy is not intended to be all-inclusive however, should serve as a general guideline to help ensure all guests, including those from the industry are able to enjoy their experience while traveling with AmaWaterways.

During the entire portion of your trip with AmaWaterways, travel advisors and their guests may not:

- Disclose FAM rates paid to AmaWaterways in any capacity.
- Advertise or solicit your professional travel services.
- Engage in any inappropriate, illegal or disruptive behaviour, including verbal or physical abuse, solicitation, harassment, vandalism, theft, violence, use of false identification, possession of illegal substances, or failure to follow security instructions.

AmaWaterways thanks you for your cooperation to this code. Like you, our goal is to add value to the lives of the people we interact with by treating them with dignity and respect. We appreciate your support and look forward to welcoming you onboard soon.

Authorised Signature **Date**

I agree to the terms & policies in this document and agree that all information provided herein is accurate. I recognise that if I fail to provide complete and accurate information on this authorisation form, the processing of the form may be delayed or denied.

Internal use only.

Processed by: **Date:** **Company Code:** **Booking#:**